





Understanding the differences in your insurance cards

The fact that you may have two different cards  **for medical insurance** and  **for pharmacy benefits** can be confusing, but it doesn't have to be.

In addition to providing your healthcare provider with your medical insurance card and picture ID, please provide your healthcare provider with your prescription benefit card (if you have one). Obtaining this information up front and early in the process will help alleviate any confusion or concerns along the way.



MEDICAL INSURANCE CARD SAMPLE

INSURANCE COMPANY NAME	COVERAGE TYPE
ID: XXX-XX-XXXX	
MEMBER NAME: JOHN DOE	EFFECTIVE DATE: XX-XX-XXXX
HEALTH PLAN: (XXXXX) XXXXXXXXXXXX GROUP #: XXXXX-XXX-XXX	PRESCRIPTION GROUP #: XXXXX
PCP CO-PAY: \$15.00 SPECIALIST CO-PAY: \$25.00 EMER. ROOM CO-PAY: \$75.00	
MEMBER SERVICES: 1-800-XXX-XXXX CLAIMS/INQUIRIES: 1-800-XXX-XXXX	

Card that you present at the doctor's office or hospital during your visit.



PRESCRIPTION BENEFIT CARD SAMPLE

PRESCRIPTION BENEFIT COMPANY NAME	
Name: JOHN DOE	Issued: XX-XX-XXXX
ID #: XXXXXXXX-XX	
Issuer: (80840)	
RxGrp #: XXXXXXXX	
RxBin #: XXXXXXXX	
RxPCN #: XXXXXXXX	
MEMBER SERVICES: 1-800-XXX-XXXX CLAIMS/INQUIRIES: 1-800-XXX-XXXX	

Card that you present at the pharmacy when you get your prescription filled.



If you have any questions about this process, please speak to your healthcare provider.